

**Agency Activity Inventory
by Agency
Appropriation Period: FY 2004-05**

Agency: H73 - Vocational Rehabilitation

Functional Group: Social
Rehabilitation

838 Administration

The performance of administrative functions to administer the Vocational Rehabilitation (VR) program. Activities include program planning, development, monitoring and evaluation, as well as , other support activities that include training and staff development, human resources, financial management, budgeting, procurement, and information systems.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$7,184,040	\$2,205,894	\$4,978,146	Yes	\$0	73.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure). See Direct Client Services

Outcome Measures:

Each of the 13 Administrative Departments work to facilitate the Area Office's efforts to meet successful rehabilitation goals. The Departments also have Program Integrity Measures which are comprised of productivity measures, compliance, and customer service surveys scores.

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839 Direct Client Services

VR employees provide assessment, counseling, guidance and placement services to enable eligible South Carolinians to prepare for , achieve and maintain competitive employment. There is a great economic growth benefit from successful rehabilitations. Through SCVRD's client service program, successfully employed customers become taxpaying members of the workforce rather than relying on Social Security disability benefits, Medicaid and other public assistance. They repay the cost of their rehabilitation (through taxes) in an average of 5.4 years.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$34,811,391	\$8,171,472	\$24,592,053	Yes	\$2,047,866	764.91

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure). The terms "26" closure and "rehabilitation" are synonymous. When a Vocational Rehabilitation Department client's case is closed as a result of successful employment of the client, it is considered a "rehabilitation." That employment outcome would carry the status of "26" in the reporting language of the federal Rehabilitation Services Administration, the department's regulatory agency. The expected result of 8,603 successful rehabilitations (employment outcomes) is based on the department's established goal for this fiscal year. It is based on current staffing capabilities, geographical access to services, and available funding to provide services. These factors have all worsened due to budget reductions

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and the resulting closure of service locations. The goal of 8,603 marks the department's lowest goal since 1998. In state FY2004 SCVRD rehabilitated 8,956 persons with disabilities. There were a total of 19,115 applicants in FY2004, of which 16,250 met eligibility criteria.

Outcome Measures:

Program Integrity measures have been develop that measure three areas: productivity, compliance with regulations, and customer services survey results. Area Office Program Integrity Index meets or exceeds 90.7% . The Training Center Program Integrity Index measures various aspects of contact work performed in each center and the goal is to meets or exceed a production index rate of 89%

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840 Case Services, Purchased

To assist individuals in overcoming the unique barriers they experience the agency offers a variety of purchased goods and services, including academic training, assistive technology, mobility/transportation, communication services or devices, job placement, and retention.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$10,500,000	\$0	\$10,275,000	Yes	\$225,000	0.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure)

Outcome Measures:

Program Integrity measures have been develop that measure three areas: productivity, compliance with regulations, and customer services survey results. Area Office Program Integrity Index meets or exceeds 90.7% . The Training Center Program Integrity Index measures various aspects of contact work performed in each center and the goal is to meets or exceed a production index rate of 89%

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841 In-Service Training

The focus of the In-Service Training project is the development of staff knowledge and skills which assure compliance with Federal regulations, enhance productivity, and meet the standards of exceptional customer service.

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FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$235,000	\$0	\$211,500	Yes	\$23,500	0.00

Expected Results:

Training project entails training on 22 identified objectives which include outreach to historically black colleges, cultural diversity, leadership skills, customer service, teambuilding, job placement, counseling skills, community based assessment, transition, assistive technology, physical and mental impairments, and the requirements of the Federal mandated CSPD (Comprehensive System for Personnel Development)

Outcome Measures:

The 22 identified objectives are completed and outlined in an annual report to Grantor.

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842 Supported Employment

Services are designed to benefit the most significant disabilities for whom competitive employment has not traditionally occurred or for whom competitive employment has been interrupted or intermittent as a result of a significant disability.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$490,000	\$0	\$490,000	No	\$0	17.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure) See Direct Client Services

Outcome Measures:

Each Job Coach I will have 10 "26 closures" Each Job Coach II will have 15 "26 closures." This program furnishes businesses with workers who need a little extra help getting started without giving the employer additional training responsibility. A job coach works side-by-side with the new employee at the job site, training that person to perform the job duties. The employer pays only the new employee. SCVRD classifies its job coaches as Job Coach I or Job Coach II based on levels of experience, training and duties. Results expectations are higher for Job Coach II, as reflected in the goal of 15 successfully closed cases per year compared with a goal of 10 for Job Coach I.

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843 Independent Living

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This program is a formula grant program providing funds to support activities related to the provision of Independent Living (IL) services to individuals with significant disabilities. Core services include information and referral, skill training, peer counseling, and advocacy.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$350,000	\$0	\$315,000	Yes	\$35,000	0.00

Expected Results:

Staff will conduct annual Pathways to Independence Conference, provide technical assistance to Centers for IL (CIL) Network, conduct a minimum of four in-depth trainings, provide funding for CIL's providing five core IL services, provide funding for Loan Closet program, provide funds to Commission for the Blind IL skill training, and support the development of grassroots advocacy organizations.

Outcome Measures:

Outcome measures are the 100% completion of objectives (expected results).

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844 Workshop Contracts

Workshops Contracts facilitates the Training Center Production activities through the use of funds directly related to specific workshop contracts. These funds are used to manage these contracts with temporary staff such as drivers and production assistants.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$1,200,000	\$0	\$0	No	\$1,200,000	9.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure). See Direct Client Services.

Outcome Measures:

Program Integrity measures have been develop that measure three areas: productivity, compliance with regulations, and customer services survey results. Area Office Program Integrity Index meets or exceeds 90.7% . The Training Center Program Integrity Index measures various aspects of contact work performed in each center and the goal is to meets or exceed a production index rate of 89%

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845 SSI Program

SCVRD receives rehabilitation cost reimbursement from the Social Security Administration whenever individuals who receive SSDI/SSI benefits return to gainful employment because of services provided by the Department.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$2,000,000	\$0	\$2,000,000	No	\$0	10.00

Expected Results:

Maximize reimbursements from the Social Security Administration for individuals returned to gainful employment.

Outcome Measures:

Claims submitted will exceed last year submission of 129 and Claims allowed will exceed 91.5%

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846 BPAO Grant

In cooperation with the Social Security Administration, this project helps educate South Carolina residents with disabilities who choose to work make the transition from disability benefits to employment and self-support. "BPAO" is an acronym for Benefits Planning, Assistance and Outreach, a grant program provided by the Ticket to Work and Work Incentives Improvement Act of 1999. The Vocational Rehabilitation Department received a grant of \$1.5 million over a five-year period to serve 34 counties. The other 12 counties are served through Walton Options for Independent Living. SCVRD's portion of the BPAO grant, known as S.C. Pathways Toward Employment, employs five benefits specialists who work with Social Security Disability Insurance Income recipients and Supplemental Security Income recipients. The benefits specialists help these individuals understand and make well-informed choices about work incentives that can extend cash benefits and medical coverage if they attempt to work. This is done at no cost to the client.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$415,000	\$0	\$400,000	Yes	\$15,000	0.00

Expected Results:

Individuals going back to work. There is economic growth benefit through the transition from reliance on disability benefits to self-sufficiency through employment.

Outcome Measures:

Each Benefits Counselor will make a minimum of 264 new contacts a year with SSDI/SSI recipients to educate the individual on SSA work incentives. "SSDI" refers to Social Security Disability Insurance. "SSI" refers to Supplemental Security Income. Both are administered by the Social Security Administration ("SSA"), and only individuals who have a disability and meet medical criteria qualify for benefits under either program. SSDI pays benefits to a person with a disability and certain members of his or her family if the person has worked long

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enough and has paid Social Security taxes. SSI pays benefits based on financial need, providing cash to meet basic needs for food, clothing and shelter. Applicants for SSI and SSDI benefits must meet Social Security's definition of disability.

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847 Extended Rehabilitation

Extended Rehabilitation Services (ERS) are designed for individuals who require additional time and support in obtaining their rehabilitation outcome/goal

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$131,848	\$131,848	\$0	No	\$0	3.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure). See Direct Client Services.

Outcome Measures:

Program Integrity measures have been develop that measure three areas: productivity, compliance with regulations, and customer services survey results. Area Office Program Integrity Index meets or exceeds 90.7% . The Training Center Program Integrity Index measures various aspects of contact work performed in each center and the goal is to meets or exceed a production index rate of 89%

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848 Miscellaneous Grants

These grants (some one-time and others multiyear) range in scope from providing loans to improving literacy. All are designed to augment the services SCVRD provides and facilitate the employment of South Carolinians.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$1,134,343	\$0	\$854,037	Yes	\$280,306	1.00

Expected Results:

Assist individuals with tools and means to enable them to achieve competitive employment.

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Outcome Measures:

Data is collected from each grant to measure success: measures consist of improving literacy to number of loans in the short-term with the long-term goal of increasing employment opportunities.

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More than 350 businesses and industries statewide have outsource agreements with SCVRD's 23 work training centers. Clients perform the tasks necessary to complete the contract work, they build the job skills and work endurance they need to compete in the workplace. They also learn the interactive skills required to work with supervision and get along with others on the job. In return, South Carolina's business community receives quality work at reasonable prices.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$17,000,000	\$0	\$0	No	\$17,000,000	0.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure). See Direct Client Services.

Outcome Measures:

Program Integrity measures have been develop that measure three areas: productivity, compliance with regulations, and customer services survey results. Area Office Program Integrity Index meets or exceeds 90.7% . The Training Center Program Integrity Index measures various aspects of contact work performed in each center and the goal is to meets or exceed a production index rate of 89%

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Rehabilitation**850 Disability Determination Services**

Disability Determination Services (DDS) evaluates claims for disability benefits filed under provisions of the Social Security Act and additional claims filed under the provisions of the South Carolina Retirement System, the Homestead Exemption Act and Title XIX Medicare Claims for SC Dept of HHS.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$29,245,000	\$0	\$28,595,000	No	\$650,000	312.36

Expected Results:

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Social Security regulations under which the DDS programs operate contain exacting standards for quality, timeliness and cost-effectiveness. South Carolina has maintained a high level of proficiency in all measurements of performance. This program will make eligibility determinations on over 70,000 claims per year.

Outcome Measures:

The DDS program goals are to achieve performance levels that are equal to or greater than the national average in the areas of productivity: (number of claims produced for each FTE); cost per case, medical cost per case, claim processing time of 115 days or less (FFY02-03 was 110.1), and documentation accuracy rate of greater than 90%. (FFY02-03 was 98.2)

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1516 Residential Substance Abuse Treatment Centers Case Services, Purchased

To assist individuals in overcoming the unique barriers they experience the agency offers a variety of purchased goods and services, including academic training, assistive technology, mobility/transportation, communication services or devices, job placement, and retention. Authority: PL 102-569(1992); 103-73(1993); 105-220(1998) Rehabilitation Act of 1973, as amended.

FY 2004-05					
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$30,573	\$0	\$30,573	Yes	\$0	0.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure) See Direct Client Services

Outcome Measures:

Program Integrity measures have been developed that measure three areas: productivity, compliance with regulations, and customer services survey results. The Center's Program Integrity Index meets or exceeds 98.1% .

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1517 Residential Substance Abuse Treatment Centers

At the two treatment centers VR employees provide assessment, counseling, guidance and treatment services to enable eligible South Carolinians to prepare for , achieve and maintain competitive employment. There is a great economic growth benefit from successful rehabilitations. Through SCVRD's client service program, successfully employed customers become taxpaying members of the workforce rather than relying on Social Security disability benefits, Medicaid and other public assistance. They repay the cost of their rehabilitation (through taxes) in an average of 5.4 years. Authority: PL 102-569(1992); 103-73(1993); 105-220(1998) Rehabilitation Act of 1973, as amended.

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	FY 2004-05				
Total	General Funds	Federal Funds	FM	Other Funds	FTEs
\$2,370,543	\$635,520	\$1,724,228	Yes	\$10,795	50.00

Expected Results:

8,603 individuals successfully rehabilitated (26 Closure) See Direct Client Services

Outcome Measures:

Program Integrity measures have been developed that measure three areas: productivity, compliance with regulations, and customer services survey results. The Center's Program Integrity Index meets or exceeds 98.1%

AGENCY TOTALS

Vocational Rehabilitation

TOTAL AGENCY FUNDS	TOTAL GENERAL FUNDS	TOTAL FEDERAL FUNDS	TOTAL OTHER FUNDS	TOTAL FTEs
\$107,097,738	\$11,144,734	\$74,465,537	\$21,487,467	1,240.27